

What measures does SportSavvy take to ensure my data is safe and secure?

SportSavvy Security Standards

At SportSavvy we take systems and security standards very seriously. No joking around here. We exceed industry security standards through our continuous commitment to creating an environment in which data and system security and business continuity are top of mind at all times. The following measures are constantly maintained in order to ensure our customers can be rest assured that their data is safe and secure with us.

SportSavvy Customer Security Measures

EV/SSL All registration information collected within the SportSavvy system is done via web pages that have been secured with SSL encryption and EV/SSL certificate ensure that the security of the pages is clearly visible to end users by displaying a lock and a green address bar background.

PCI/DSS level 4 compliant All servers through which customer credit card information passes through are certified PCI/DSS level 4 compliant, and no credit card data is ever stored on SportSavvy servers.

External 3rd party audits SportSavvy servers are continually scanned & verified via a 3rd party to ensure they are secure and up to date with the latest security updates.

Database snapshots To prevent against data loss due to a user action, daily snapshots are taken of all customer databases. In the event of an accidental action by a user, the system can be quickly restored to the last day's state.

Offsite redundancy All customer databases are synchronized with an offsite mirror database. In the event of a disaster, no data will be lost and system operation will failover to the offsite backup systems

Data housed in Canada All data is stored on Canadian soil, preventing foreign agencies from accessing sensitive information.